



Coastguard New Zealand
Tautiaki Moana Aotearoa

Performance Report 2022

Our mission is

➤➤ Saving lives at sea

Our vision is

➤➤ That with our support everyone can enjoy Aotearoa New Zealand's waters safely and with confidence

Who we are

Coastguard is the charity saving lives at sea.

We're on a mission to help Kiwis get the best out of their time on the water, safely and with confidence.

This year Coastguard's 1,963 volunteers gave their time to help bring nearly 8,000 Kiwis back home safely to dry land – from Cape Rēinga to Bluff and across the coastlines, major rivers and lakes of Aotearoa.

We save lives by teaching Kiwis to make the most of our waters through our education programmes and community initiatives, by providing critical marine communications infrastructure and safety and information services.

None of this would be possible without the financial support we receive from our funders, partners, members and donors who generously give to Coastguard so that our volunteers can continue to be there when Kiwis need them most.





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Where we are



63 Units



106 rescue vessels
(including rescue water craft)



2 search aircraft



13 locations providing 24/7
Coastguard Radio watch
across New Zealand



From the President

In another extraordinary and challenging year, Coastguard volunteers have not wavered in their readiness to help those in need.

Tēnā koutou katoa,

From alert levels to traffic lights, COVID-19 has continued to dominate the headlines and impact our business over the last 12 months, creating a new set of challenges.

Under these difficult circumstances, Coastguard volunteers and staff continued to perform their life-saving work. Over the past 12 months, volunteers have performed 3,298 missions, helping close to 8,000 people get home safely and saving the lives of 25 Kiwis. That's 25 people that wouldn't be alive today without the dedication, hard work and commitment of our 1,963 volunteers. On behalf of the Board of Coastguard New Zealand and the lives of the many New Zealanders you have touched, thank you.

We are now well into our second year since we simplified our organisational structure by merging our regional and national entities into one. While the backdrop of COVID-19 made connecting in real life much harder, regional borders included, this has not stopped our progress implementing the realisation of Project Horizon. I'd like to give particular thanks to past president Mike Purchase and board members for their leadership and for getting Coastguard into the strong position we find ourselves in now.

A long-term strategy priority continues to be ensuring we have the right tools and equipment for volunteers to do their mahi out on the water. As a result of worldwide supply issues, the rollout of 22 new Coastguard Rescue Vessels (CRVs) from last year's America's Cup has been slower than expected, but we are now just a couple of Units away from delivering all new vessels to well-deserving Units across Aotearoa. This collaboration between Coastguard, Lotto New Zealand and Emirates Team New Zealand, an output of a more streamlined organisation, has delivered real value to communities throughout the country and will leave a legacy for years to come.

As well as having the right equipment, a key part of our Volunteer Strategy is ensuring we have the right people in the right place. This year marks the completion of the first year of a three-year investment in training, underpinned by our new streamlined, competency-based training matrix and online learning management system rolled out in November 2021. This has enabled Coastguard to significantly improve the training experience for volunteers and, as the project goes from strength to strength, the list of volunteer benefits and positive impacts continues to grow.

Neither our training project nor our rescue vessel upgrade would be possible without the funding

and support of organisations such as New Zealand Search and Rescue (NZSAR) and the Lotteries Grant Board. They are just two of the many organisations that enable us to achieve our mission every day and whose support is helping us to improve the service that we provide New Zealanders.

Finally, a massive thank you to the entire Coastguard whānau – on and off the water, volunteers and staff. Your collective efforts ensure Coastguard can help Kiwis enjoy our beautiful rivers, lakes and oceans safely and with the confidence that we have their back. Your impact is felt, valued and treasured.

Ngā mihi nui,



Bennett Medary
President
Coastguard New Zealand
Tautiaki Moana Aotearoa



“ That's 25 people that wouldn't be alive today without the dedication, hard work and commitment of our 1,963 volunteers ”

Coastguard New Zealand Board

Bennett Medary President

Carolyn Tapley Elected Board Member

Dean Lawrence Elected Board Member

John Linn Elected Board Member

Peter Kara Elected Board Member

Liz Urquhart Appointed Board Member

Commodore Melissa Ross RNZN Appointed Board Member

Danny Tuato'o Appointed Board Member

Susan Doughty Appointed Board Member

The difference we've made in the last year

Statement of Service Performance


Provision of critical safety information and communication services.

 **245,854** radio calls received

 **49,203** Trip Reports made via the Coastguard App

Delivery of boating education and community initiatives.


BOATIE'S BEST MATE. **44,722** Coastguard members nationwide

 **10,744** people attended **21** programmes, including culturally specific work for Māori, Pasifika and Chinese communities

24/7 365 days a year Search and Rescue capability.

 **3,298** Coastguard missions (includes SAROPs Cat 1 and 2)

 **7,939** people helped home to safety

 **25** people who are alive because Coastguard was there

 **1,963** trained volunteers across the country

 **261,000** volunteer hours

From the Chief Executive

I am proud to see Coastguard's continued evolution as an innovative, collaborative and people-focused organisation.

Tēnā koutou katoa,

In the last 12 months, Coastguard volunteers and staff have conducted close to 3,300 operations and assisted almost 8,000 people to return home safely. Of these incidents, 400 were classified as urgent, life-threatening events, reminding all of us how quickly things can change when out on the water and the importance of a timely and well-prepared response. In the last year, our 1,963 volunteers gave an incredible 261,000 hours of their time to saving lives at sea – a remarkable statistic by any measure, let alone in the midst of a global pandemic.

COVID-19 has continued to impact us all this year. With the outstanding support of our Operations and People teams, as well as Unit leadership across Aotearoa, we responded quickly throughout this changing landscape to provide certainty and clarity, and to mitigate risk. I'm proud of our collective efforts to protect each other and respond to every critical incident that arose, meaning we were able to continue to serve our communities and lives were saved as a result. I thank each and every one of our volunteers for their collective efforts on our rescue vessels and aircraft and in our Operations Centres during this challenging period.

Regrettably, Aotearoa continues to have one of the highest preventable drowning tolls in the OECD with 90 lives lost and 183 drowning hospitalisations in 2021. Coastguard New Zealand is committed to reducing this toll by working in close collaboration with our sector partners in pursuit of the Wai Ora 2025 water safety strategy.

With the implementation of Project Horizon well progressed, our more streamlined and capable organisation ensures we are better placed to successfully create and deliver the programmes and services needed to reduce the number of lives lost on our oceans, lakes and rivers.

Coastguard New Zealand aims to serve all New Zealanders. As an organisation we acknowledge the importance of Te Tiriti o Waitangi. In August last year, we were gifted our Ingoa Māori (name) Tautiaki Moana Aotearoa by Te Arawa iwi – a momentous occasion for our organisation. The development of close and collaborative ties with iwi and kaupapa Māori organisations is essential to the achievement of our ambition that all New Zealanders can enjoy our waters safely and confidently. As we have delivered our refitted America's Cup vessels to deserving communities across Aotearoa, we have made the most of this moment to strengthen ties with local iwi.

Through the 4UNZ campaign, we have been able to gift existing carefully maintained training and rescue boats at no cost to organisations we know will be able to make the most of them and deliver on-going benefit back to the community. The new Coastguard Rescue Vessels that have come from the campaign are game-changers, built locally for Coastguard operations by the team at Rayglass Boats. We couldn't be prouder of everyone involved in this extensive, challenging programme and appreciate all the support from our various partners, including Lotto New Zealand, Emirates Team New Zealand, Rayglass Boats, Keith Andrew Trucks and FUSO.

Last year we reported on the start of our programme to modernise the volunteer training experience. I'm pleased to report that the first stage of this important programme, the modernisation of our rescue vessel crew training, has recently completed. Over the past year, the new training matrix has been rolled out in stages, made possible thanks to the support of New Zealand Search and Rescue (NZSAR), with great volunteer pick-up and engagement across the board. It includes theory and practical training for rescue vessel volunteers through the Recruit, Deckhand and Qualified Crew courses, moving to Senior and Master training, with plans to roll out training for Air Patrol, Radio Operators and Incident Management volunteers.

With COVID-19 restrictions now being lifted, it is timely to reflect on the incredible way in which Coastguard volunteers and staff have innovated and adapted through two testing years to keep each other safe and to maintain an unbroken record of availability and service.

Profound thanks are due to all who have played their part in enabling us to stand ready to deliver on our Mission.



Callum Gillespie
Chief Executive
Coastguard New Zealand
Tautiaki Moana Aotearoa



“ I'm proud of our collective efforts to protect each other [through COVID-19] and respond to every critical incident that arose ”

Projects that benefit our people

Volunteer Recruitment Campaign


Understanding the needs of Units across Aotearoa, this year we embarked on our first ever large-scale recruitment drive.

When the project kicked off, 29 out of our 63 Units had an immediate need for volunteers. The aim of the campaign was to generate 200 volunteering enquiries resulting in 100 applications being accepted.

Through digital and print advertising, social media campaigns, local Unit advertising and word of mouth, the campaign reached over 50,000 New Zealanders in its first few weeks.

As it continues to gain momentum, and with more Units getting involved as weeks go on, this campaign has already proven to be a great mechanism for attracting fantastic new volunteers to Coastguard.

This initial campaign has created the foundation for future successful recruitment, enabling our sustainable future as an organisation.



**CAN YOU HEAR IT?
THE SEA IS CALLING.**

National Training Project

Delivering a great training experience for volunteers

Training is a large part of volunteering, no matter what role our volunteers find themselves in. We successfully launched our modern online Learning Management System (LMS) in November 2021. Since then, Coastguard volunteers nationwide have been progressing through their training and reaching milestones as they engage with the platform, have full visibility of their training records, and work at their own pace through the LMS.

The wins:

- ✓ **Greater practical focus in line with adult learning and volunteer preference.**
- ✓ **Volunteers up-skilled quicker.**
- ✓ **New leadership pathways have been introduced.**
- ✓ **Training is highly relevant and timely.**
- ✓ **Redesign of practical training and assessments.**
- ✓ **Resources are easier to use.**
- ✓ **Greater access and visibility of training records.**
- ✓ **Relevant and accessible.**

Encouraging the next generation

Amy Natrass, Coastguard Rotorua Lakes

Amy Natrass has always had a love for the water and a keen interest in the marine industry. Now, as she settles into her third year as a volunteer for Coastguard Rotorua Lakes, the newly operational crew member and Unit Secretary is embracing all things Coastguard and learning a whole lot more about the marine sector along the way.

Being the youngest in her Unit hasn't stopped Amy from getting involved, learning from her peers, and jumping at opportunities thrown her way.

"The crew [at Rotorua Lakes] are so welcoming," says Amy.

Amy credits giving back to the community as a key factor in shaping who she is today.

Coming from a background in the local Young Mariners programme run by volunteers at the time, Amy's eyes were opened to the amazing opportunities that can take place in volunteer groups and organisations. Amy joined Coastguard to give back some of those unforgettable moments to her community.

Amy is changing the game. As a young woman making an immense impact in her Unit, she's leading the way for wāhine across the country who are interested in getting involved in typically male-dominated industries.



“ There is a public perception that Coastguard is for older generations, so it's all about changing that perception ”

Volunteer Awards of Excellence

Coastguard Nelson

IMRF Award Winner

In September, Coastguard Nelson received an International Maritime Rescue Foundation (IMRF) Award for their Outstanding Team Contribution to Maritime SAR Operations. Coastguard Nelson, alongside Nelson Police SAR Squad, Tasman District Harbourmaster and Rescue Coordination Centre New Zealand (RCCNZ), were recognised for their contribution to the rescue of the SV Ocean Gem near Rangitoto ki te Tonga/D'Urville Island on 18-19 March 2020. This successful rescue took more than 14 hours and brought six people home safely.



Coastguard Whangārei, Peter Kara & Richard Craig

NZSAR Award Winners

Volunteers from three Coastguard Units were recognised at the 2021 NZSAR Awards held at Government House. Coastguard Whangārei, Whangārei Police SAR Squad, Northland LandSAR, Far North LandSAR, Ruakākā Surf Life Saving Club, Skywork Helicopters and Whangārei Fire Brigade were recognised with Certificates of Achievement for Operational Activity for the rescue of a man from Mount Parihaka on 8-11 July 2021. In addition, Coastguard Nelson's Peter Kara and Coastguard Kaikoura's Richard Craig both received a Certificate of Achievement – Support Activity.



Michael Cole & Henry Van Tuel

2022 Queen's Birthday Honours

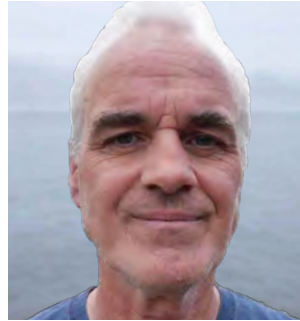
Henry Van Tuel (Coastguard Hawke's Bay) and Michael Cole (Coastguard Howick) were both acknowledged on the Queen's Birthday and Platinum Jubilee Honours List. Henry was made a member of the New Zealand Order of Merit (MNZM) for his services to Coastguard. He's a former Coastguard New Zealand President, former Unit President and current Vice-President and Senior Master. Michael received a Queen's Service Medal (QSM) for services to Coastguard and the RSA. He's a former Coastguard Howick Skipper, current Crew and Education Officer, and a practising Coastguard Boating Education Tutor.

Volunteer Awards of Excellence



Richard Craig Volunteer of the Year

Richard won Coastguard Rescue Vessel Volunteer of the Year, along with Coastguard's supreme Award, Volunteer of the Year, for his dedication and commitment to the Coastguard cause. Following in his father's footsteps, Richard Craig joined Coastguard Kaikoura over 34 years ago and is now the longest-serving volunteer for the Unit.



Mark McCarthy Air Patrol Volunteer of the Year

Mark has been a backbone of the Auckland Air Patrol Unit for 20 years. He turns up for his shift without fail and is dedicated to ensuring that each flight has a training outcome consistent with what Coastguard Air Patrol does. He flies each and every tasking with the professionalism that we all aspire to achieve.



Pat Collins Communications/ Incident Management Volunteer of the Year

Pat is the queen of Coastguard Wellington. She keeps the wheels safe and ready to turn once the CRV crews step into the base and on the vessels. Pat is one of the SAR coordinators for Coastguard Wellington, and Operations Officer of the Unit. She ensures that the base, the launch facilities and her 'babies', the two Coastguard Rescue Vessels, Spirit of Wellington and Phoenix Rescue, are safe and ready for the crews to use at all times.



Ken Wood Support Volunteer of the Year

A retired diesel mechanic with knowledge of the oil industry, offshore marine and health and safety, Ken has been a great addition to Coastguard Taranaki. He joined the Unit at the beginning of 2018 and was awarded his three-year pin earlier this year. His outstanding contribution in an onshore support role ensures the Unit's CRV, Todd Energy Rescue, is always fully maintained for the safety of the Unit's crew and ready to respond to a call-out 24/7.



Matthew Harvey Young Volunteer of the Year

Matthew Harvey works so he can volunteer! He is the epitome of a role model volunteer. Matthew's Coastguard journey started when he was a late teen, but the seed had been sown long before when he was supporting the local sailing club's own search and rescue Unit. He was involved in organising call-outs and rescues, sailing and race days for the club and wanted to extend his knowledge to the Hawke's Bay Coastguard with whom his uncle was also a volunteer.



Peter Kara **Outstanding Leadership Contribution**

Peter Kara is an advocate for volunteers and believes this is one of the greatest things he's ever done. Peter's leadership is second to none. His solid military background has given him a wealth of knowledge and experience, which he has bestowed to his Unit Coastguard Nelson and his role as president. He has been instrumental in turning around Coastguard Nelson from a low point 10 years ago, when it had small numbers of volunteers, wasn't well equipped and wasn't well regarded by the community and SAR partners.



Coastguard Whitianga **Community Engagement Award**

Congratulations to Coastguard Whitianga, winners of the Community Engagement Award for the second year in a row! The Alan Jackson Memorial Cadet Programme is a stand-out achievement for the Whitianga Coastguard in terms of what it provides for the local community and the Unit's profile. Patron Alan Jackson was a long-serving member of the Whitianga Coastguard Unit. He had a passion for passing on this knowledge to new crew members and the public, and his dream was to develop a Coastguard cadetship.



Coastguard Maraetai, **Auckland Coastguard** **Air Patrol, Communications** **North and Coastguard** **Thames**

Rescue of the Year

All four Coastguard Units played a vital part in rescuing a father and his two young children after their kayak capsized 1km off Kaiaua. This sparked a category 1 multi-agency search and rescue operation where communication across all responding services played a critical role in not only locating the kayak, but also coordinating air assets, search patterns and the mission plan. The team performed their roles admirably under extreme pressure. It was a valiant effort to try and save the lives of three people and one that impacted everyone involved.



Coastguard Nelson **Unit of the Year**

It is the people that make the team, and the Coastguard Nelson Unit exemplifies this. Peter Kara's leadership has developed a Unit to be proud of in its approach to water rescues and onshore community engagement. This year, the Unit also received the Outstanding Team Contribution to Maritime SAR Operations Awards from the International Maritime Rescue Federation – a highly regarded and prestigious international award. Coastguard Nelson doesn't just focus on 'no boaties' lives lost at sea; it's all encompassing and runs like a well-managed business, with the volunteers at the very heart of its success.

The next generation of Coastguard Rescue Vessels

From America's Cup chase boats to fully kitted-out Coastguard Rescue Vessels (CRVs), Units and communities around Aotearoa have welcomed new rescue boats ready to save lives at sea.

Thanks to the substantial \$9.8 million lottery grant from Lotto NZ players, as well as funding from Coastguard New Zealand, individual Units and community benefactors, Rayglass refitted each vessel to Coastguard search and rescue standards.

These 22 next-generation CRVs can now be found in Whangaruru in the north, Whitianga in the east, Lake Brunner in the west, Dunedin in the south – and plenty of locations in between.

While COVID-19 caused delivery and event delays, we've been delighted to celebrate the arrival of a number of CRVs to their new homes, embraced by their local communities and iwi. Thanks to the 4UNZ campaign, Coastguard has been able to

gift-forward two vessels to local iwi and community groups – Achiever to Ngāti Whātua Ōrākei and Manaia Rescue to the Ngā Waka Federation – ensuring Coastguard isn't the only organisation to benefit from this unique partnership. Special thanks to Lotto New Zealand, Emirates Team New Zealand, Rayglass, FUSO, Keith Andrew Trucks, and our team of suppliers for ensuring Coastguard volunteers have industry-leading, fit-for-purpose vessels to continue helping Kiwis out on the water.



From backing the team to saving lives at sea, these vessels and this project was and always will be 4UNZ.

Our new fleet of vessels have been putting in the mahi across Aotearoa. So far these vessels have:



Responded to
170 incidents



Assisted
417 people



Rescued
12 people



And saved the life of
1 person
who is alive today because
Coastguard was there



Reflecting our communities

Tū kaha, Tū tika, Tū hei tira, Tū māia.

Stand with courage, integrity, unity and confidence.

Coastguard is on a journey to better understand, reflect and engage with the beautifully diverse communities that make up Aotearoa New Zealand.

Our work is based on saving lives and educating the public in boating safety, but to this day Coastguard's services have not been accessible to all communities in Aotearoa.

Our goal is to be the leaders in the maritime sector, championing a body of work that caters to all communities – especially those that are underserved, consistently overrepresented in the country's drowning statistics, and those that receive inequitable engagement and education in the safe boating space.

But to get to this point and be truly successful in this area requires a lot of reflection, listening, careful strategic planning and ensuring we have the right people in the right place to enable success.

The past 12 months have seen Coastguard begin to change from the inside out – acknowledging this inequity, and coming together to address it and plan for change.

Te Pūhara Mana Iwi, Coastguard's first ever Māori, Pasifika and Asian advisory group, has been key in championing this piece of work internally, setting the tone and leading from the front.

This group of staff, volunteers and board members is one of several initiatives Coastguard has implemented in response to the alarming drowning statistics. Through discussion, consultation and research, Te Pūhara Mana Iwi has worked together to create Te Anga Whakamua o Tautiaki Moana, Coastguard's very first Māori and Pasifika strategy, which will be rolled out in the next financial year.

Our commitment to Te Ao Māori

In August 2021, Coastguard was gifted our ingoa Māori (Māori name), Tautiaki Moana Aotearoa.

Gifted by Te Arawa iwi at Te Papaiouru Marae in Rotorua, this ingoa cemented a milestone change for the organisation, embedded in building strong relationships with Māori.

Since this momentous event we've embarked on an internal journey. It's seen us building our Kete Mātauranga (Basket of Knowledge) to expand our understanding of Māori culture, customs and language, learning our own Tautiaki Moana Waiata, opening our minds to different perspectives, and strengthening our connection to our ingoa Māori as a result.

While Coastguard is at the start of its journey, we are committed to learning, growing and better connecting with the communities that our work directly impacts.



Encouraging safe boating

Coastguard Boating Education courses are integral to equipping students with the skills and knowledge needed to make the best of their time on the water.

Despite the effects of COVID-19 still being felt in the education space across Aotearoa, our courses have remained accessible to students in the online space, even with lengthy lockdowns thrown into the mix.

This year, we have focused on delivering courses that have been carefully crafted for New Zealand's underserved communities. As a result, Folau Malu, Kia Maanu Kia Ora and our Chinese programmes have all been well attended across Aotearoa in marae, community centres, and in our boating education classrooms. Our investment in translating learning material for these audiences and ensuring our tutors are all bilingual or multilingual, has made all the difference when connecting with these communities.

Alongside classroom courses, Bar Safety seminars have proven popular amongst special interest groups. A great example of this was a group of Tongan fishermen who attended a seminar earlier in the year.

We are working with programme leaders to tailor these courses and their material to better suit the learners. This includes exploring how we can

decrease the level of theory work required and instead increase the level of practical learning, as well as looking at different forms of evidence collection for assessments, like video and audio recordings.

Moving forward, our focus is on increasing the number of learners from these underserved groups, adding a course for new migrants, and offering extra bilingual, cultural and educational support for these learners.



10,744 learners enrolled across **21** programmes (including 1,968 Beginning Boating courses)



279 Māori learners participated in education courses through the Water Safety New Zealand-funded Kia Maanu Kia Ora programme



218 Pasifika learners participated in education courses through the Maritime New Zealand-funded Folau Malu programme



180 Chinese learners participated in education courses through a Water Safety New Zealand-funded programme



5,342 learners through online programmes (Day Skipper and Marine VHF Operators courses) and distance learning courses



36 enrolled in the CIDMO programme



44,003 children participate in Safer Boating courses across **88** aquatic centres nationally



Fundraising

In March 2022, Robin Garrett and one of his good mates were in Tairua for what the weather forecast promised would be a good day of boating.

With experience under their belt and their plan to head out finally coming together after a year of discussion, they were looking forward to a day of fishing.

The bar between Tairua and Pauanui is a treacherous stretch of water. Like many sand bars across the country, its unpredictability can catch even the most experienced of boaters off guard.

The pair checked the weather forecast before they launched and even had a chat to a local boater to see if there was anything out of the ordinary to look out for when crossing the bar. With local knowledge on hand, they logged a trip report with Coastguard and hit the water. At 7.45am they decided it was time to cross.

Taking the waves head on, their boat rocked and leaned as the sea became increasingly choppy. The final wave tossed their boat a terrifying two metres into the air.

Robin could see they were in real danger. He shouted to his mate: "Don't turn around or stop!" They had to get through the churning waves.

Suddenly the boat rocked violently again – Robin lost his grip and was thrown out of his seat. They landed hard with Robin taking the full impact on his back as he fell onto the boat floor.

Lying flat on his back, vomiting from the pain, Robin prayed help wouldn't be far away.

When Coastguard pulled up next to the pair, who were now

on the other side of the bar, a huge sense of helplessness lifted off their shoulders.

"The words I remember hearing were, 'Hi guys, you are safe now!'" recalled Robin. "The crew were so calm and knew exactly what to do. We both felt safe and relieved."

Robin and his wife Debbie (pictured below right), are so grateful to the Coastguard Tairua-Pauanui crew for all they did that day.

"To the Coastguard Skipper Mike and his crew, Fred, Ken, Andrew, Rob and Dale from Coastguard Tairua-Pauanui and Sam from St John Ambulance, words are not enough to say thank you for rescuing my husband Robin and his mate that awful day. It's wonderful people like you who give up their time selflessly to help others. There is definitely not enough credit given to these heroes."

Debbie is one of Coastguard's Team Rescue supporters, having set up an automatic monthly donation at

www.coastguard.nz/teamrescue. Living in Bucklands Beach, Robin and Debbie have watched many boaters being rescued by Coastguard; little did they know that Robin would one day be the one needing urgent help.

Amazing supporters like Debbie sign up to Team Rescue because it's a simple way to give an affordable, regular donation that saves lives at sea. Team Rescue supporters are vital members of the crew whose contributions give Coastguard volunteers the training, support and gear they need to rescue our friends and loved ones.

If you're not yet part of the team, we would love you to be! Sign up today online at www.coastguard.nz/teamrescue or phone 09 303 4303.



6,200 Team Rescue Supporters



“ A donation, no matter how small or large, will help to keep Coastguard on the water in the future. Who knows you might need them one day ”

Debbie Garrett, Team Rescue Supporter



Frank's gift for the future

A Coastguard member for the past 60 years, Frank made the decision to leave a gift to Coastguard in his Will.

"I want my legacy to go towards a service that needs the funding and relies on volunteers who do a good job. It is such a worthwhile cause."

Frank has been boating his whole life. A sail-maker by trade, he reckons that he made over 35,000 yacht sails before he retired. Joining Coastguard in the early 1960s, he's still a member – and has 25,000 ocean racing miles under his belt.

Frank knows the challenges that can arise at a moment's notice when you're out at sea. "Knowing that Coastguard is there makes you feel better and gives you reassurance. It's all about safety."

You'll find Frank cruising the ocean every summer with his wife. "It's comforting to know that if things go wrong at sea you can call Coastguard and they'll sort it out," Frank says. To the volunteers who dedicate many hours of their personal time to be there for others who need help, Frank says: "Good on you – you're a terrific bunch who save lives at sea."

Leaving a gift in your Will really makes a lifesaving difference, and getting it sorted is straightforward.
To find out more: visit www.coastguard.nz/giftsinwills



115 Coastguardians

(supporters who have informed us that they've left a Gift to Coastguard in their Will)

Growing our partnership whānau

Our collaboration with like-minded New Zealand businesses has continued to ramp up over the past 12 months, with the addition of a number of partners to the Coastguard whānau.

In November, we welcomed Tower on board as a new major partner. Tower has been helping New Zealanders prepare for the unexpected for over 150 years (even longer than us!). Owned and operated in New Zealand, Tower knows how crucial our volunteers are to keeping everyone safe on the water.

That same month, we also welcomed Kiwi born-and-bred marine retailer Marine Deals on board as our recommended marine retail partner. Marine Deals and Coastguard share a strong values alignment, with both dedicated to keeping people safe while they enjoy fishing, boating and the outdoors.

Partnerships like this directly benefit our volunteers on the frontline. They provide additional value to our members and staff and enable us to amplify our messages as we work together to make a difference to the communities of Aotearoa. We thank all our partners who support us in so many ways – generosity that keeps us afloat and able to provide the services we do.



Our work in action

Coastguard Kawau

Coastguard crew members successfully located a group of five fishermen after their vessel capsized off Kawau Island in mid-February.

Once anchored at their fishing spot, the vessel's bilge alarm started going off as the 6m vessel began taking on water. Within seconds the boat was leaning, no match for the oncoming waves that filled it, capsizing the vessel and throwing the five men into the sea.

The vessel's skipper managed to stay with the boat, climbing onto its hull as his mates were carried away with the tide. He then swam underneath the boat, located his in-reach SOS device, resurfaced and raised the alarm.

Rescue Coordination Centre New Zealand (RCCNZ) alerted Coastguard of the incident after receiving the SOS signal just after 11am. Volunteers on board Coastguard Kawau were then

tasked to the scene at 11.10am. On arriving at the southeast corner of Kawau Island, the volunteer crew on board Kawau Rescue found the overturned vessel and its skipper sitting on the boat's hull. He immediately told the rescue crew that there were four people still unaccounted for.

Within minutes, the crew sighted one of the men on the rocks around 700m away from the overturned vessel. Shortly after, volunteers sighted the three other fishermen in the water. They were exhausted and extremely cold. The trio were recovered and attended to as the vessel made its way back to the fishermen on the rocks.

By 11.33am, all five people were on board. Once on shore, the fishermen were assessed by ambulance crew and three of the five men were transported to hospital.

Coastguard Whanganui

Heading out of the Whanganui River to cross the bar at low tide and with a strong westerly wind, conditions weren't in favour of an experienced kayaker on Christmas Eve.

Around 5.30pm, Coastguard Whanganui volunteers were alerted by a member of the public. They'd witnessed a kayaker capsize and become separated from his kayak after trying to navigate what can be a treacherous bar in the wrong circumstances.

The kayaker had travelled down the Whanganui River and attempted to navigate the Whanganui Bar, intending to land at Castlecliff Beach, when he capsized.

Assessing the strong winds and surf conditions, Coastguard Whanganui and Whanganui Surf Life Saving Club devised a

joint search plan, with volunteers searching further out to sea.

Coastguard Whanganui President Garry Hawkins explains: "We'd been going for roughly half an hour, and about 3km from the mouth we were thinking that he couldn't have floated this far. We had begun thinking about our next move and discussing with Police about helicopter support."

By now, everyone felt the vessels had gone beyond the likely search area and hopes were fading for a quick rescue. But at 7pm, Coastguard vessel crew member Jim Lees spotted the kayaker, 3km from the river mouth and 1km out to sea. They hauled him aboard to safety and took him back to shore before he was transferred to Whanganui Hospital for further checks. "It was a huge relief to spot him and get him safely back to shore," Garry said.





Coastguard Ōpōtiki

They are the heroes behind the heroes – the whānau, friends, colleagues and employers that enable Coastguard volunteers to stop what they are doing, go to base and head out to sea.

With this unconditional support from their communities, Coastguard volunteers can put all their focus and efforts into the task at hand – regardless of how long the job takes. This scenario played out in Ōpōtiki in late April, as Coastguard volunteers from Ōpōtiki, Whakatāne, Maketū and Auckland Air Patrol Units searched for missing fisherman Jason Kauta. Over several days, six volunteers from Coastguard Ōpōtiki, both on land and sea, supported emergency services in the search.

“Without the support of employers, we wouldn’t have volunteers. If employers weren’t gracious or kind enough to say ‘yes, no worries, go,’ we simply couldn’t do the work we

do out on the water,” Coastguard Ōpōtiki President and crew member on the search Ron Jones said.

“We initially got the call to search on Sunday, and after a long day were tasked for the following two days – with volunteers scheduled to go back to work. A few quick calls later, all employers signed the leave off with no drama; that’s how we roll in a small community.”

Ron also reserved a special acknowledgement to the volunteers themselves who gave up their own time to participate in the search across several long days on the water.

“At the drop of a hat, we launched on Sunday afternoon and were out until 10pm. It takes a big effort to keep the concentration and comradery up over that time and I thank our volunteers for their professionalism and teamwork,” he said.

Coastguard Clyde

Despite being one of the smallest Units, Coastguard Clyde volunteers contributed more than 300 incident hours over the past 12 months, placing it second among all southern Units.

This remarkable statistic represents the outstanding support Coastguard Clyde volunteers provided on a number of multi-day searches, working closely with local Police, LandSAR, and search and rescue volunteers.

In November 2021, alongside Coastguard Wanaka Lakes, volunteers undertook more than 200 hours of searching and incident management over the three-week period in the search for Wayne Hammond. Many volunteers took time off from their paid employment to work on the search.

In June, volunteers were called upon again, this time searching for a vehicle that plunged into the Clutha River near the Roxburgh Dam. The crew, four from Coastguard Clyde, one from its Coastguard Wanaka counterpart, and a police officer, used sonar and an underwater camera to find debris from the car, a royal-blue Subaru station wagon – but not the vehicle itself.

While statistically, Coastguard Clyde is not involved in as many incidents as other Units, it’s important to highlight the work of volunteers in smaller communities where a call for help might be several hours away. The Unit’s strong relationships with Police, LandSAR and nearby Units make Coastguard Clyde a valuable part of the Central Otago community that can be called upon at a moment’s notice to give their time for others.

Strong Performance

When it comes to numbers, the figures that truly measure Coastguard's success are those that capture the number of lives saved and boaties assisted, the number of dedicated volunteers across the country, the students enrolled and educated, and the safety services delivered.

Two years into performing as one consolidated entity, Coastguard New Zealand's revenue for the year ending 30 June 2022 was \$26.578 million and expenses were \$29.170 million leading to a reported net deficit of \$2.593 million. A key driver of this deficit is the impact of distributing refitted America's Cup rescue vessels to Units around the country. This resulted in an impairment in the year-end accounts of \$1.782m and Non Cash Accounting Adjustments of \$2.230 million.

A truer reflection of the overall success of Coastguard New Zealand for the year ending 30 June 2022, is our underlying operating surplus of \$1.42 million.

In what has been a challenging year with many external factors, there is a lot to be proud of:

Operating revenue:

1. Membership increased by 13.5% YOY
2. Grants increased by 7.3% YOY
3. Donations increased by 7.9% YOY

Operating expenses:

1. 46% (\$11.469 million) of expenses distributed in direct or indirect support of Units. This is up from \$9.215 million in FY 21.
2. Income development costs of \$2.4m or 10% of costs.

Coastguard New Zealand would like to acknowledge the incredibly important role of the following funders. Without the support of these groups, achieving our mission would be immeasurably more difficult:

- The NZSAR Council for its support through the Search and Rescue and Water Safety Services Level Agreement
- Lotteries Grants Board
- Auckland City Council, Northland and Waikato Regional Councils
- The generous and long-standing support of Foundation North
- Bay Trust and Trust Waikato
- Our members and donors.

Supporting Coastguard Units – The Highlights

Additional PPE **\$534,487** Getting you the right equipment

Operational support **\$779,224** Covering some of your day-to-day costs

Training project **\$613,166** Building a future-proof training programme

Lottery and membership commission **\$847,775** The benefit of new members and lottery ticket sales

Repairs and maintenance **\$597,214** Ensuring we are ready to deliver the mission

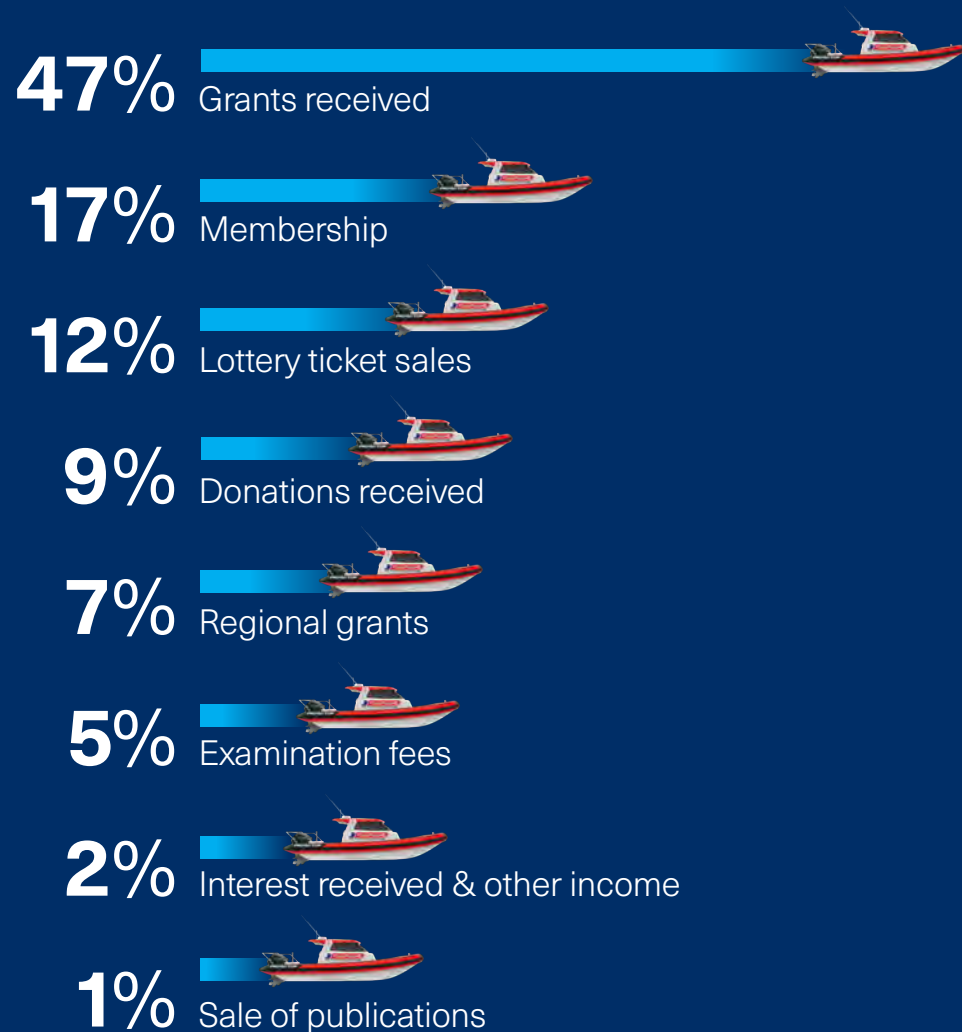
Training support **\$511,230** Allowing more time on the water

Insurance centralisation **\$418,342** In case of something going wrong you are covered

Asset support **\$2,146,898** Capex provided by WSNZ and Foundation North to the units

Where operating funds came from

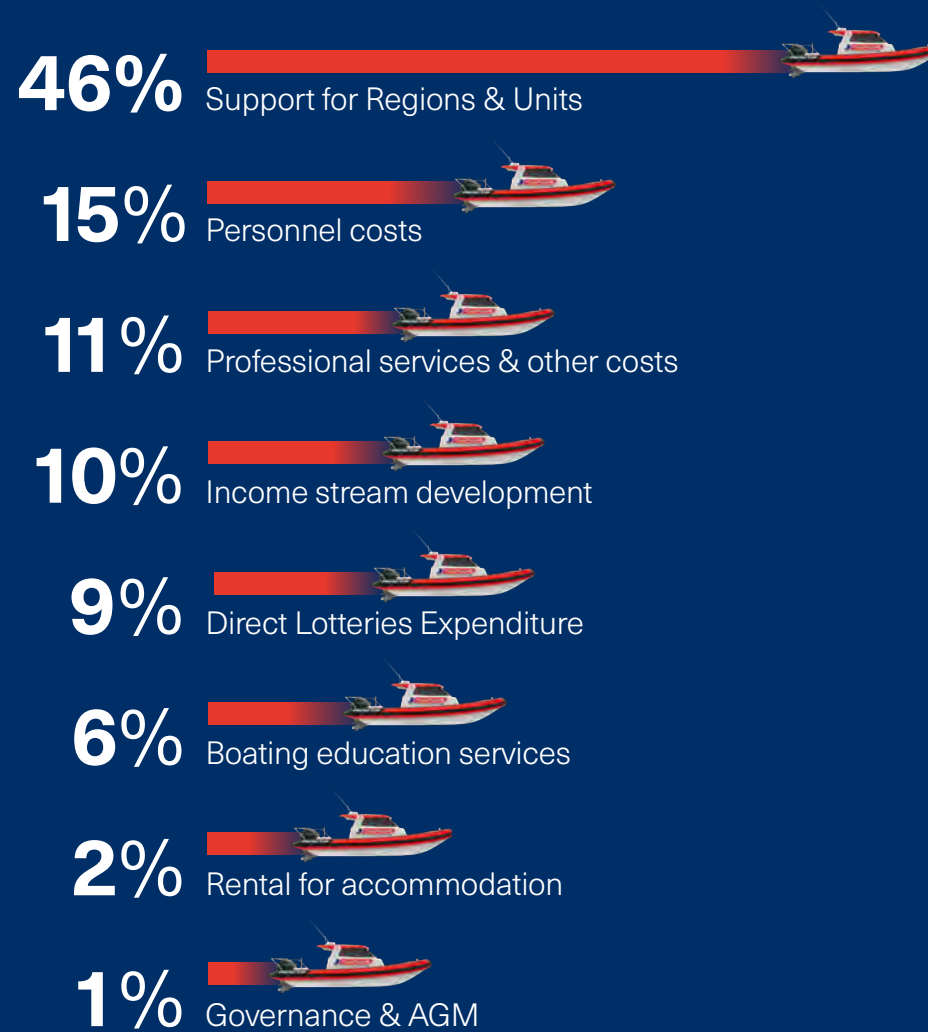
Income **\$26.6m** 2021-2022*



*Non-operational revenue includes: Finance income.

Where operating funds were used

Expenditure **\$25.2m** 2021-2022*



*Non-operational costs include: Subs in advance, AC36 distribution and depreciation.

Our Sector Partners

Kirstie Hewlett Director, Maritime New Zealand



Maritime NZ, and I personally, want to thank Coastguard for your important contributions to safer boating in New Zealand, search and rescue and the Pacific Maritime Safety Programme that supports Pacific Island nations.

You are a valuable partner in the maritime sector, providing education, preventative work, response and expert advice. We appreciate the work of Coastguard's staff and volunteers providing these services, and the relationships we have built with you.

In the coming year, the work for all of us can only increase. Each year there are more boaties and recreational craft, and with COVID-19 restrictions easing there will be more tourists and commercial operations in New Zealand waters than in recent years and the Pacific Programme will return to its previous level. An important development for the recreational craft sector is building the 2023-2025 recreational craft strategy. Coastguard's expertise and insight into recreational craft will be essential to the success of this strategy.

We share a common goal of creating a safer boating culture and, while there is still work to do, we have come a long way in achieving this around New Zealand as well as in the Pacific. I look back with pride on the work we have done together and look forward to a year of successful partnership towards achieving our goal.

Duncan Ferner Director, NZSAR



These last 12 months have been a challenging time for our sector. New Zealanders have continued to explore our beaches, rivers, lakes and mountains with gusto, and the newly re-opened borders have seen international visitors return to our shores. And when a fun day out turns into something more serious, you are there – organised, trained and equipped.

However, providing that response hasn't always been straightforward as COVID-19 continues to throw curveballs our way. Luckily, we're no stranger to curveballs and we're used to pivoting quickly and making decisions on the fly. It's those skills that have helped us navigate this new COVID-19 world and I am sure we will be using them for some time to come.

With over 1,963 volunteers across 59 wet Units, two air patrols and two communications Units, Coastguard plays a crucial role in educating New Zealanders and international visitors about staying safe on the water. Every time you assist with a tow, rescue a person from a sinking boat or treat someone for hypothermia, you increase people's understanding of the risks associated with boating.

Two years ago, the Government committed \$91.356 million to our sector, funding new and existing initiatives in frontline water safety and search and rescue. We've heard time and time again about the difference that funding has made – better access to training, replacement of aging equipment and salaries for key national office roles are just a few examples.

On behalf of the New Zealand Search and Rescue Council, thank you for your efforts to ensure the safety of those who venture outdoors. Whether you are in North Kaipara or Bluff, skipping a rescue vessel, manning the radio, providing training or completing maintenance work, your contribution is valued.

Hon Kieran McAnulty Associate Minister of Transport



New Zealanders have a long history of being in and near the water – and whether they're in a waka, a sailboat, a dinghy or a motor-driven vessel, they know that Coastguard is there to assist.

I'd like to extend my sincere thanks to each of your volunteers for your work. Because of your efforts, families have been reunited with their loved ones and tragedies averted. Every role within Coastguard is important – whether you are on the rescue vessel, providing backroom support, fundraising in your community or providing training, it all counts. I'd also like to acknowledge your whānau, friends and employers who make your Coastguard volunteering possible.

Coastguard bases are also social hubs, especially in rural and isolated communities. Some of the best lifelong friendships start with shared experiences in tricky situations – something I'm sure is true for many of you.

It's been rewarding to see the significant funding boost the search and rescue sector received, making a positive difference to Coastguard's long-term sustainability. I hope you've been able to see first-hand the benefit of this increased investment.

Thank you once again for all that you do to keep everyone safe on the water in Aotearoa New Zealand.



Search and Rescue Partners



Corporate Partners



Thanks to the incredible people and organisations that make our lifesaving work possible

Trusts, Foundations and Regional Funders



- Auckland Volunteer Coastguard Charitable Trust
- Phillip Verry Charitable Foundation
- Taranaki Foundation
- The PIF Foundation
- Wilfred Alexander Rooth Atkinson Charitable Trust

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»» **It takes a great team to save lives at sea.**

If you already support Coastguard, thank you. You make everything we do possible.

Your support enables people to enjoy life on the water across Aotearoa on lakes, rivers and oceans, safe in the knowledge that Coastguard has got their back out there.

»» **If you've been inspired by what you've read in this report, you too can be part of the team saving lives at sea.**

You'll be making a huge difference. You'll keep our boats on the water, our aircraft in the sky and our crews trained and ready.

To find out more about how you can help, head to **www.coastguard.nz**



Coastguard New Zealand

Tautiaki Moana Aotearoa

Physical address: 3 Solent Street, Mechanics Bay, Auckland 1010

Postal Address: PO Box 2195, Shortland Street, Auckland 1140

09 303 4303

0800 BOATIE (262 843)

info@coastguard.nz

www.coastguard.nz

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THE CHARITY SAVING LIVES AT SEA

